

## Pentax / Ricoh: Sport Optics Warranty / Non-Warranty Repair Request Form

Please fill out the fields below, then print this form and sign below. Please do not send any accessories in with your product. (This includes lens caps, eye cups, rain guards, sunshades, neck straps and cases. (If sending a rifle scope, please remove your rings). Average turnaround time is **3-5 weeks**. This does not include shipping time. Once received, we will contact you with confirmation of receipt with your service number. A tracking number will be provided when the repair/replacement product ships. If your product is not covered by the manufacturing warranty a repair estimate will be issued and sent to you. Make sure your contents are packaged with care. You may send your product through any courier. **Please keep a record of your tracking number to verify that we received your package.**

Use our website repair tracking tool to check the repair status of your product.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address (NO PO Boxes Please): \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_

Zip Code: \_\_\_\_\_ Country: \_\_\_\_\_

Daytime Phone #: \_\_\_\_\_ Email Address: \_\_\_\_\_

Pentax Sport Optics Model Name/Number: \_\_\_\_\_ Serial #: \_\_\_\_\_

Below, please provide an explanation of the Problem that you would like repaired:

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Please ship the following items along with your product: **Dated proof of original purchase (copy of the original bill of sale)** \*The manufacturing warranty does not cover cosmetic damages, theft or loss.

X \_\_\_\_\_  
Signature Date

Ship Warranty Repairs To: Ricoh Sport Optics Repair, 7 Anngina Drive, Enfield, CT 06082